

# INFORMATION ABOUT COVID -19

The safety and security of our co-workers and guests are our main priority at this moment in time. We would therefore like to shortly inform you what we as a hotel are doing to secure a continued operation and service towards anyone visiting us.

Our work in connection with the increased spread of infection by Covid -19.

- We continue to stay open, but we may have to adjust our opening hours during times. We will do our utmost to inform about this via our social media channels.
- Marstrand is an amazing place, not far from Gothenburg, but still secluded from the city beat and big crowds. At this time of year our islands are also less crowded, before the summer season begins. Which in this situation isn't exactly a disadvantage. Besides Marstrand is at its best now if you ask us!
- Our hotel is perfect if you are looking for a place of your own for a larger group. It is also something we have large experience of and we can adapt our facilities accordingly.
- We offer facilities in our immediate vicinity for you and your company to meet, and if you wish, eat.
- We have taken actions in the way we greet our guests and each other. We leave doors open where possible and we have increased our flow of information to our co-workers with regards to hygiene to reduce the risk of spreading the virus.
- All our staff are hired by us, and we do not use staffing agencies. Our staff follow strict policies and working methods that are set for our operation and are constantly updated to the current situation.
- We, like many others, follow the recommendations by the Swedish authorities when it comes to illness and possible quarantine. This means all co-workers which have visited a country listed by the authorities as a risk zone must stay at home in accordance with the guidelines. To this day we have not had any co-workers visiting a high risk area.
- In connection with the increased spread of infection in Sweden, we have increased and expanded all cleaning in public areas such as toilets, lobby, restaurant and other premises. Cleaning routines throughout our hotel have been developed together with our suppliers of chemical and cleaning equipment, which are experts in the field.

- At the slightest symptom of illness we demand our staff stay at home and assume our guests will do the same.
- Disinfectant hand rub is available for our staff and guests throughout our hotel. Please use but do not forget to also wash your hands for 20 seconds.
- In addition to the above have we also made the following adjustments in our restaurant:
  - More space between tables
  - We have put markings on our floor to help our guests keep a distance of 1 meter when queuing for coffee and juice.
  - We have given our Sunday brunch buffet time off and follow the Public Health Authorities recommendations to only serve food at your table.
  - We serve our cold meat breakfast on plates with yoghurt, fruit, and granola in jars.
  - Lunch and dinner is served at your table and not buffet style.
  - For those who can't or don't want to go out we offer home delivery of our daily lunch.
  - We offer Take Away.
  - Naturally we provide room service.
  - We will take your drinks and food order at your table.
- In addition to the above we have also made the following adjustments in our spa:
  - Until further notice we do not take bookings for treatments such as massage.
  - As with other communal areas in our hotel we enhance all cleaning in our spa and wipe all areas. Naturally we also adhere to the recommendations by the Swedish authorities about hand hygiene and to stay at home at the slightest signs of illness.
  - We have reduced the availability to our training classes.
  - Our pools are cleaned by chlorine in accordance with standards to eliminate virus and bacteria.
  - At the moment there are fewer of you visiting us. Those who do visit us are distributed to time slots to give the best experience but also to avoid congestion.
- Gatherings of more than 50 people
  - Those restrictions issued by the Public Health Authority w/c 30<sup>th</sup> March regarding gatherings of more than 50 people do not include private functions such as weddings and conference meetings. More information regarding this can be found [HERE](#).

If you have any questions or queries, please do not hesitate to contact us on + 46 303 240 200.